



Dermatology, Allergy, and Ear Clinic
UW Veterinary Medical Center
SCHOOL OF VETERINARY MEDICINE
UNIVERSITY OF WISCONSIN-MADISON

Welcome!!

APPOINTMENT INFORMATION

Thank you for making an appointment with the Dermatology, Allergy, and Ear Clinic at UW Veterinary Medical Center. We look forward to meeting you and your pet. To help us provide better service to you, please note the following details regarding your visit:

What to Bring

It helps us tremendously to have a clear idea of your pet's medical history – the more information, the better! Please bring the following items with you to your appointment, or email them in advance to referral@vetmed.wisc.edu:

- » The form marked Client History Questionnaire, filled out on both sides the best you can. If you did not receive this form by email, you can download a copy at: uwveterinarycare.wisc.edu/dermatology.
- » If possible, a copy of your pet's previous medical records should be faxed or emailed to us in advance. Our fax number is 608-265-8276.
- » If possible, bottles of any medications your pet has taken in the past or is currently taking, including shampoos, sprays, other topical products, supplements, etc.

Costs

At the time of the visit we will provide you with an estimate of anticipated costs. Rough guidelines are: initial examination fee and diagnostic tests \$300; allergy testing procedure \$500-600 (not including exam); average range of bills including examination and testing \$300-\$600; medication and advanced procedure costs are in addition.

GUIDELINES

Please arrive 15 minutes BEFORE your appointment time to allow for check-in and completion of forms. If you are delayed in transit and anticipate being late to your appointment, please call us immediately so that we can make the necessary arrangements.

Please be prepared to spend about two hours at UW Veterinary Medical Center for an initial appointment, or longer if testing is necessary. If your pet needs extensive testing, he or she may be hospitalized for the day. In this case, we will give you a time at which you can return to pick your pet up, usually between 3:00 and 5:00 p.m.

The purpose of the initial visit is to evaluate your pet's medical history and skin disease, discuss with you an overall plan for testing or treatment, perform initial diagnostic tests, and begin treatment.

Certain types of tests, such as intradermal testing for allergies (skin testing), are often best not performed on the first visit. If such testing is recommended, but unwise at the first visit, we will provide you with instructions on scheduling the procedure and how to prepare your pet.

Medications, Bathing, Food

You may continue to give all oral medications prescribed by your primary care veterinarian up until the time of your appointment. Please stop all topical medications (sprays, creams, ointments, ear drops) two days before your appointment.

Please do not bathe your pet for seven days before the appointment. You will wash away 'clues' that we use to help us in our examination process!

Please do not feed your pet the morning of the appointment (no food after 10:00 p.m. the night before) in case any blood work or other testing is needed at the initial visit. Water is OK to give in the morning and if diabetic, your pet should still receive any usual morning meal.

Cancellations

If you are unable to keep your appointment, please call to cancel. We have many pets on a waiting list, so please help them (and us) by canceling your appointment as soon as you know you cannot keep it. We are always happy to reschedule your appointment for a different time.

MAP AND DIRECTIONS

The hospital is located at 2015 Linden Drive on the western end of the UW–Madison campus. Detailed directions, maps, and parking instructions are available online at:

uwveterinarycare.wisc.edu/contact-us/maps-directions/

Our hospital is currently undergoing a major addition and renovation project, and construction needs dictate that certain roadways are closed at times. Please allow extra time to arrive here - it can be confusing with the construction closures.